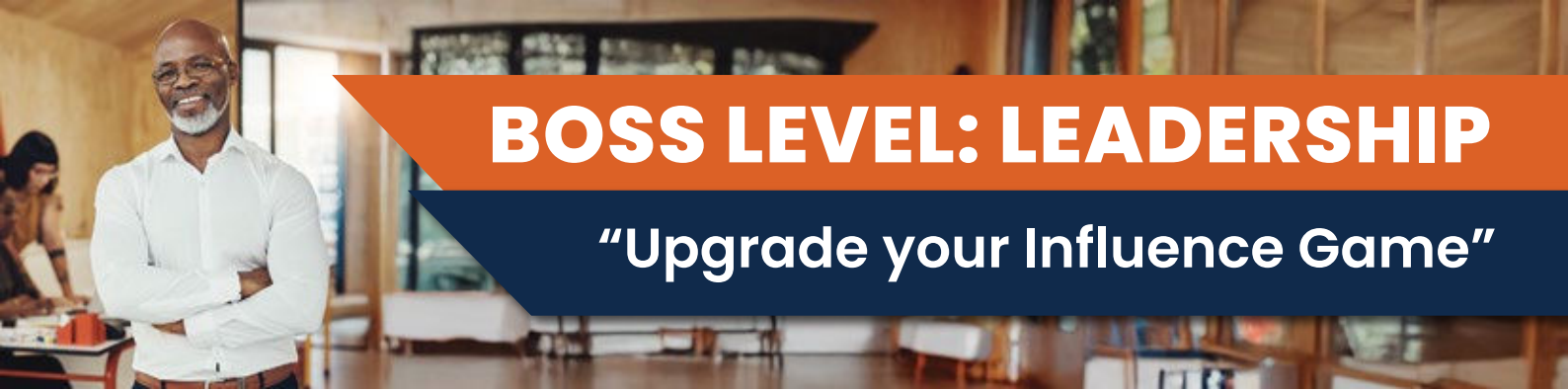




BOSS LEVEL: LEADERSHIP

“Upgrade your Influence Game”

Empowered Leadership: Mastering the Soft Skills That Drive Teams

Duration: 3 Day

Method: Virtual

Purpose:

To equip company managers with critical soft skills needed to lead confidently, manage conflict constructively, and motivate teams effectively leading to higher performance, better communication, and stronger team morale.

Target Audience:

- Line Managers
- Middle Management
- Team Leaders
- Supervisors

Modules Included:

This workshop draws from Afri Training’s three high-impact soft skills programmes:

1. Conflict Management

Outcomes:

- Understand causes of workplace conflict
- Apply practical conflict resolution techniques
- Communicate assertively and diplomatically
- Turn conflict into collaboration

2. Leading and Motivating Teams

Outcomes:

- Identify different leadership styles and when to use them
- Learn what motivates teams (beyond money)
- Build trust, accountability, and team engagement
- Lead with empathy and influence

3. Decision Making & Problem Solving

Outcomes:

- Use structured methods to solve workplace problems
- Improve decision-making under pressure
- Balance logic and intuition
- Facilitate better team-based solutions

**ONLY
R1999 pp**

This workshop is a powerful way for Afri Training Institute to attract new clients by **delivering immediate, practical value to managers**—the people who influence team performance daily. It demonstrates Afri’s expertise in **customised, results-driven training**, helping companies build stronger leaders and more productive teams, fast.

BOOK NOW



AFRI TRAINING
INSTITUTE

Ashik Ramkelawan: 062 610 3116 | ashik.ramkelawan@afritraining.co.za